



November 15, 2000

Susan Sweeney
Connex Network, Inc.
301-800 Windmill Rd.
Dartmouth, NS B3B 1L1

Dear Susan,

Thank you so much for being a speaker at this year's convention in Fairbanks. You certainly traveled the furthest of any speaker to get here with a lot of crazy flight connections, and we are so glad you came! Your participation in the "E-Business Success" and "As Traffic Increases Profits Soar" sessions greatly added to the quality of the convention. You will see from the convention evaluation summary enclosed that your workshop received the highest ratings from the delegates who attended. Great job! Many delegates told me personally that your sessions were the absolute highlight of the entire convention. They really felt like they learned something new that they could go back and use right away when they walked away from your class.

Around 600 delegates attended ATIA's inaugural convention this year; a real testimony to the level of interest in tourism issues. Delegates have been impressed with the wide range of topics and very knowledgeable speakers this year. Despite the competing distractions, sessions were well attended. I particularly appreciate you working with the challenging set up we had at the Carlson Center. Thanks to speakers like you, delegates left the convention with outstanding information to assist them in their business development. We appreciate your support of the association and our annual meeting.

I hope you found the opportunity worthwhile and thank you again for helping to educate our industry. Perhaps we will get to work together again on a future convention.

Sincerely,

A handwritten signature in black ink that reads 'Tina Lindgren'. The signature is written in a cursive, flowing style.

Tina Lindgren
President and COO